Cornwall Hospice Lottery
Winter Raffle (2026) Full Terms and Conditions
Address: Head Office, Daniels Lane, St Austell. PL25 3HS
Telephone: 01726 66868 Option 4 Email: chlottery@cornwallhospice.org
Website: www.cornwallhospicecare.org

All profits from the Cornwall Hospice Winter Raffle go directly towards funding the services provided by Cornwall Hospice, which provides specialist care for adults with terminal illnesses in Cornwall.

By entering the Winter Raffle (2026) you agree to be bound by these Terms and Conditions (The Rules). They will be posted on our website (above) and a paper copy may be obtained by sending a stamped addressed envelope to The Cornwall Hospice Lottery (CHL) at the above address.

CHL is the promoter of this Raffle (prize draw) which is a Society Lottery Licensed by the Gambling Commission under the Gambling Act 2005 www.gamblingcommission.gov.uk the responsible persons are P. Brinsley, F. Hopkins and W. Hood at the above address.

1. To enter the Winter Raffle (2026) you must be a UK resident aged 18 years or over.
2. There will be 8 prizes which will be issued in the form of cheques. 1st prize £2,000; 2nd £500, 3rd Prize £250 and 5 prizes of £50.
3. All tickets shall be priced at £1.50 each. There is a limit of 100 tickets per person that may be purchased.
4. All ticket entry sales are final, and no refunds shall be made at any time. All entrants acknowledge that their payment of £1.50 per ticket does not guarantee that they will win any prize.
5. The Winter Raffle will be drawn on Wednesday 13th January 2027. Closing date for entries into the draw will be Friday 8th January 2027. Entries received after the draw date will be treated as a donation.
6. Full payment for each ticket must be received in the form of cash, debit card transaction or cheque cleared funds before the ticket(s) can be entered into the draw. Only tickets for which full payment has been received either in the form of cash or cleared funds are eligible to win a prize.
7. Prize cheques are automatically issued to the name of the entrant only or valid claimants.
8. Winners who have purchased a Winter Raffle Ticket from one of our Hospice Retail Shops, our Hospice Receptions or Events and did not give their personal details will be required to claim their prize (follow points 9 - 15).

**Claiming a prize from a Cornwall Hospice Winter Raffle Ticket purchased from: A Cornwall Hospice Retail Shop, Cornwall Hospice receptions or event where personal details are unknow to Cornwall Hospice Lottery.**

9. The ticket holder must check winning lottery numbers relevant for the draw date of the ticket purchased. Winning number details are available on our website Results page or call the Cornwall Hospice Lottery Office during opening hours on 01726 66868 option 4. 08:30 -16.30 Monday – Friday
10. All prizes must be claimed within 6 months of the draw taking place.
11. Ticket holders can claim their prize by either: - Completing their details and providing photographic proof of the winning ticket online at here or see section 12.
12. Completing their details on the Lottery Ticket Claim Form which is available from all Cornwall Hospice Care Retail Shops, or by calling the Lottery Team on 01726 66868 option 4. or on this downloaded version in here (click claim form) claim form
13. The ticket holder will need to attach their winning ticket to the claim form and return to Cornwall Hospice Lottery, Head Office, Daniels Lane, St Austell. PL25 3HS
14. We accept no responsibility for claim forms or any other accompanying documentation lost in the post.

15. The ticket holder will receive their prize cheque within 7 days of Cornwall Hospice Lottery receiving the valid claim.

16. Winners will be notified by telephone, email or post.

17. It is the entrant's sole responsibility to advise CHL of any change to contact details and CHL will in no way be liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details or claims that the entrant has provided. In the event of any uncashed or expired prizes CHL reverses the right to donate the winnings to the hospice six months after the draw date.

18. By accepting the prize, the winner agrees to take part in promotional activity and CHL reserves the right to use the name and town of the winner, their photograph and any audio and or visual recordings of them in any publicity unless prior notification has been received.

19. Each Winter Raffle (2026) raffle ticket number is unique.

20. CHL shall not be liable for any loss or damage suffered or arising from: Any delays or failures in the postal service or other delivery service. Any delays or failures in the Banking system used by CHL or the entrant. Any event beyond the reasonable control of CHL.

21. Any complaint relating to the operation of the lottery should be sent in writing in the first instance to The Head of Lottery, Cornwall Hospice Lottery Ltd, Head Office, Daniels Lane, St Austell, Cornwall. PL25 3HS. If you are not happy with the response you receive, you can escalate your concerns further to the Director of Income Generation in accordance with the complaints policy available from the lottery office. If the issue is not resolved to your satisfaction, it will be referred to arbitration. As a member of the Hospice Lotteries Association this will be The Independent Betting Adjudication Service Limited (IBAS).

22. CHL is committed to protecting entrants data and we promise to comply with all data protections requirements. You can Opt-Out of receiving further tickets from CHL on the reply slip in the mailing.

23. CHL has the right to disqualify or refuse any application for tickets if it has reasonable grounds to believe the entrant has breached any of the terms and conditions.

24. CHL promotes Responsible Gambling the work of GambleAware. Freephone helpline 0808 8020 133 and website www.gambleaware.org the leading organisation that provides practical help to problem gamblers.

25. Self Exclusion An instruction to be self excluded, as defined in the Gambling Act 2005, from CHL, may be submitted in writing, emailed, faxed or telephoned to the CHL office address above. Self-exclusion forms are available from the lottery office and CH retail outlets.