

The Great Cornish Cream Tea - Community Engagement Raffle Terms & Conditions

1. About These Terms

1.1 These Terms and Conditions apply to raffles run by the Community Engagement Team of Cornwall Hospice, registered charity number 1113140, of Porthpean Road, St Austell, Cornwall PL26 6AB (“the Charity”, “we”, “us”, “our”) in connection with the Great Cornish Cream Tea event (“the Raffles”).

1.2 By purchasing a raffle ticket at a participating event, you agree to be bound by these Terms.

2. Legal Status

2.1 Each raffle is operated as an incidental non-commercial lottery in accordance with the Gambling Act 2005.

2.2 Tickets are sold and the draw takes place at the same event.

2.3 All proceeds (after reasonable expenses) support the charitable work of Cornwall Hospice.

3. Eligibility

3.1 Entry is open to UK residents aged 18 years or over.

3.2 Employees, trustees, and volunteers of the Charity (and their immediate families or households) may enter but will not be involved in the administration or conduct of the draw.

3.3 The Charity reserves the right to refuse entry or disqualify any entrant who does not meet these requirements.

4. Entry Mechanism

4.1 Entry is by purchasing a raffle ticket at a participating Community Engagement event.

4.2 Ticket prices will be clearly displayed at each event.

4.3 Each ticket purchased represents one entry into that specific event raffle only.

4.4 Tickets are non-transferable and non-refundable.

The Great Cornish Cream Tea - Community Engagement Raffle Terms & Conditions

5. The Prize

5.1 Prizes will consist of tickets to attend the Great Cornish Cream Tea event.

5.2 The number of tickets available and any specific event details will be confirmed at the point of sale.

5.3 Prizes are non-transferable, non-exchangeable, and no cash alternative will be offered.

5.4 The Charity reserves the right to substitute a prize with one of equal or greater value if necessary.

6. Winner Selection

6.1 The winning ticket(s) will be drawn randomly at the event where tickets are sold.

6.2 The draw will take place before the close of the event or as announced by event staff.

6.3 The result is final and no correspondence will be entered into.

7. Winner Notification & Acceptance

7.1 Winners are expected to be present at the draw and may be announced at the event.

7.2 Where contact details have been provided, winners may also be contacted after the event.

7.3 If a winner is not present and cannot be contacted within 14 days, the Charity reserves the right to redraw the prize.

8. Publicity

8.1 By accepting a prize, winners agree that their first name and general location may be used for promotional purposes, unless they request otherwise.

8.2 The surname and county of the winner may be made available on request in line with consumer law requirements.

9. Data Protection

9.1 Any personal information provided will be used solely for administering the raffle and issuing prizes, unless consent is given for further communications.

The Great Cornish Cream Tea - Community Engagement Raffle Terms & Conditions

9.2 Data will be handled in accordance with UK data protection legislation, including the UK GDPR and Data Protection Act 2018.

9.3 Further details can be found in our [Privacy Policy](#).

10. Liability

10.1 The Charity accepts no responsibility for lost, stolen, or damaged tickets.

10.2 To the extent permitted by law, the Charity shall not be liable for any loss, damage, or injury arising from participation in the raffle or acceptance of a prize.

10.3 Nothing in these Terms excludes liability for death or personal injury caused by negligence or for fraud.

11. General

11.1 The Charity reserves the right to cancel or amend any raffle where necessary due to circumstances beyond its reasonable control.

11.2 The Charity's decisions are final.

11.3 These Terms are governed by the laws of England and Wales and subject to the exclusive jurisdiction of the courts of England and Wales.

12. Complaints & Contact

Questions about these Terms should be directed to:

Email: fundraising@cornwallhospice.org

Phone: 01726 66868 (3)