

Refund Policy

We hope you will be pleased with your purchase.

However, if you are not entirely satisfied, Cornwall Hospice will exchange or refund items within 30 days of purchase date in accordance with The Consumer Rights Act 2015.

Please note: The majority of goods on sale are second hand items so please examine them carefully as they may have minor faults and signs of use.

All items must be returned with the original receipt (or other proof of purchase e.g. bank or credit card statement showing proof of purchase), in the same condition as when purchased, and with the Cornwall Hospice price ticket attached.

**Any queries or complaints should be sent to:
Retail Department, Cornwall Hospice, 10/11
Daniels Lane, St Austell, PL25 3HS.**

February 2026

Review February 2027



**Cornwall
Hospice**

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REGISTERED CHARITY NUMBER: 1113140