

## Cornwall Hospice Lottery self-exclusion form

We understand that some people may wish to exclude themselves from the Cornwall Hospice Lottery. This self-exclusion facility enables you to exclude yourself from all Cornwall Hospice Lottery activity with immediate effect for a minimum period of six months.

If you wish to self-exclude, please complete, sign and return this form by post to Cornwall Hospice Lottery, Daniels Lane, St Austell. PL25 3HS or by email: [chlottery@cornwallhospice.co.uk](mailto:chlottery@cornwallhospice.co.uk)

If you are an existing lottery member, with an advance payment balance requesting self-exclusion, you will be contacted advising you of the balance amount and asked to give your instructions for the balance.

- Balances (less a £5 admin fee) can be refunded to the named lottery player
- Or donated to Cornwall Hospice

If you are paying regularly by standing order, you will have to contact your bank to stop payments being made.

This exclusion will remain in place for a minimum period of 6 months. If after this time you wish to begin gambling/playing our lotteries again you will need to make a new application and will be contacted by the lottery team before being granted membership.

**Your details:** Title & Full Name .....

Address.....

.....

Postcode..... Date of Birth: DD/MM/YYYY Players must be aged 18 years or over

Telephone Number..... Email .....

### Self-exclusion declaration

If I attempt to enter the Cornwall Hospice lottery during the term of this exclusion and identified by a member of staff, I will be refused entry, and any stake will be returned to me. I acknowledge my responsibility in ensuring adherence to this agreement and that the promoter, its employees or agents have no liability or claims arising from my voluntary use of the gambling facilities provided.

Signature of customer: ..... Date: .....

Signature of Head of Lottery: ..... Date: .....

### Responsible Gambling

If you or a family member feel that you are experiencing problems with gambling, you can seek advice and support from trained counsellors by calling the free National Gambling Helpline 0808 8020 133 or visit their website [www.gambleaware.org](http://www.gambleaware.org)