



Welcome to Mena Farm!

- Lay of the land:** As well as the main camping field, there are two more meadows, woodlands and ponds for you to enjoy. The rear meadows are perfect for picnicking, particularly at sunset. Please note that **children must be supervised at all times**, as the pond is deep water and the steep drop to the stream.
- WIFI** Password for any PUBLIC network: Mena4Ever Gate Code (if needed): 2408
- Animals:** Children are welcome to help collect the eggs from our chickens and feed our pigs (Pickle, Luna and Pebbles), so do ask about this at reception, but please **do not feed them, or enter their enclosures** without one of us present. There is hand gel at entrance to meadows, but please note that **it is the parent/carers responsibility to ensure that children wash their hand thoroughly after any contact with animals and their faeces.**
- Dogs:** We love doggies at Mena, but please **keep them on a lead** in the main field. Well-behaved dogs are free to exercise off-lead in the rear meadows, but please **pick up dog mess deposited anywhere on the site** as the rear meadows are farmed for cattle silage and there are always children present. Any badly-behaved doggies and their owners will be asked to leave.
- BBQs & Firepits:** If using BBQs or firepits, please use bricks to raise them and use one of our heat mats to protect the grass. Please also follow the guidance provided on our T&Cs, at reception and in the shower blocks. You can also rent firepits and buy firewood at reception. To prevent fires **DO NOT dispose of coals etc in the hedge rows/ bushes**, there is a metal bin at the recycling area for this.
- Waste, Bins & Recycling:** Chemical waste disposal is next to the laundry block. The bins near the games barn. We try to recycle as much as possible at Mena. General rule, if your waste does not fit in a carrier bag, please take it home or take it to the nearby recycling centre (e.g. **NO chairs, inflatable mattresses, tables, anything electrical or any other camping equipment in the bins as Mena Farm will incur significant charges by the waste company**).
- Facilities:** All our washing facilities are unisex. The showers, loos and hand basins are in the main block adjoining reception and are monitored by 24-hour CCTV. For laundry and

dishwashing please use the laundry block by the main barn. The disabled/family shower room is located next to the games barn, so please ask for a key at reception if needed. Please leave all our facilities as you'd like to find them.

- Kite-flying and ball games:** are fine in the main camping field, but **prohibited in the rear meadows** due to overhead power cables.
- Charging of Electric Vehicles:** is **strictly prohibited** on the camping hook-ups, Mena's circuits and are not capable of safely charging EVs, we have EV charge points installed, please ask at reception.
- Local Information:** Please ask us about local pubs, walks, restaurants, directions, etc.
- Checkout:** Glamping and self-catering check-out is 10am. Camping pitches must be vacated by 12pm on the day of departure. Please leave them litter free, and as you would like to find them.
- Visitors:** ALL visitors to the site **MUST register** regardless of time on site, by coming to reception or calling us on the site phone number. There is a day charge of £5 per person and per vehicle. All visitors must leave the site by 9pm.
- Quiet time policy:** Mena is a quiet site from 10pm to 8am – turn off all music/ radios/ TVs or wear headphones. The Games barn will be locked at 10pm and the laundry facilities turned off. Please do enjoy a fire pit or the tranquil surroundings, the key point is your neighbours shouldn't be able to hear you ☺ thank you

We very much hope you enjoy your stay at Mena. If you encounter any problems, have any questions or need any help at any stage, please do let one of us know. If we are not at reception, then please phone us on 01208 831845 between 7am and 10pm and we will be only to happy to help. Emergencies only outside of these times please.

Thank you and have a lovely stay! Ali, Neil